

Travis County Mud #14: Notice to Customers of Stage 2 Drought Response Water Restrictions

Please be advised that Travis County Municipal Utility District No. 14 (the District) will implement **Drought Response Stage 2 effective 12 Aug 2025** due to high temperatures and excessive demand. The following will apply to all customers:

Designated Outdoor Watering Days:

- **Monday and Thursday** for customers with street addresses, box numbers, or rural postal route numbers ending in an **even number (0, 2, 4, 6, or 8)** and locations without addresses;
- **Tuesday and Friday** for customers with street addresses, box numbers, or rural postal route numbers ending in an **odd number (1, 3, 5, 7 or 9)**.
 - Water Use Restrictions. During Stage II, the following water use restrictions will apply, and violators will be subject to penalties, as specified in Section XII:
 - Landscape Irrigation Uses will be prohibited except on Designated Outdoor Watering Days between the hours of midnight to 10:00 a.m. and 8:00 p.m. to midnight and shall be by means of hand-held hoses, hand-held buckets, drip irrigation, or permanently installed automatic sprinkler systems only. The use of hose-end sprinklers is prohibited at all times. Outdoor watering on official federal holidays is prohibited.
 - The washing of automobiles, trucks, motorbikes, boats, trailers, or other vehicles will be prohibited except on Designated Outdoor Watering Days between midnight to 10:00 a.m. and 8:00 p.m. to midnight. Such washing, when permitted, must be done with a hand-held bucket or a hand-held hose equipped with a positive shutoff nozzle. Vehicle washing may be done at any time on the immediate premises of a commercial car wash or commercial service station. Further, such washing may be exempted from these regulations if the health, safety, and welfare of the public is contingent upon frequent cleansing, such as garbage trucks and vehicles used to transport food and perishables.
 - The use of water to fill, refill, or add to any indoor or outdoor swimming pools, wading pools, or jacuzzi-type pools will be prohibited except on Designated Outdoor Watering Days between the hours of midnight to 10:00 a.m. and 8:00 p.m. to midnight.

Enforcement:

Any person who violates these requirements will be subject to the payment of a fine and be liable to the District for any costs incurred by the District in connection with any violation. Compliance with may also be sought through injunctive relief in the district court. The following penalties will apply:

First violation	--	written warning;
Subsequent violation(s)	--	\$500 fine.

If any customer violates any three provisions of the District's Water Conservation and Drought Contingency Plan or violates one provision three or more times, the District may, following written notice to the violator, discontinue water service to the premises where the violations occurred. Each day that one or more of the provisions in this Plan is violated constitutes a separate offense. Service discontinued under such circumstances may be restored only upon payment of all applicable fines, a re-connection charge of \$100, and any other costs incurred by the District in discontinuing or re-initiating service. In addition, the violator must provide assurance, acceptable to the District Manager, or his/her designee, that the violation will not be repeated.